

*(Teksten beskriver hvordan du som flyktning fra Ukraina kan få tilgang til digitale tjenester fra det offentlige Norge, hvilke krav som stilles til å få elektronisk ID og hvordan du skaffer deg eID fra Buypass.)*

## Access to digital services from the public sector

**The general rule is that public agencies in Norway communicate with the citizens in digital form. This will also apply to Ukrainian refugees with temporary collective protection.**

Norge.no is a guide to digital public services. To access digital services, you must have a Norwegian electronic ID.

### Order electronic ID

**If you are a refugee from Ukraine, you may have an electronic ID linked to your own smartphone. This is called “Buypass ID in mobile”.**

**Order Buypass ID in mobile here (see information in Ukrainian and Russian):**

<https://www.norge.no/en/access-digital-services-public-sector>



**You must order your electronic ID from the web page of the provider Buypass yourself. To order and activate Buypass ID in mobile you must meet these requirements:**

- You must have a smartphone
- You must be 13 years of age or above
- You must present a valid passport
- You must have a valid Norwegian ID number registered in the National Population Register. The ID number is stated on the asylum seeker card you received from the Police upon registration in Norway.
- You must have a Norwegian postal address where you can receive the activation code for Buypass ID (you must present your passport when collecting the code at the post office).