

(Teksten beskriver hvordan du som flyktning fra Ukraina kan få tilgang til digitale tjenester fra det offentlige Norge, hvilke krav som stilles til å få elektronisk ID og hvordan du skaffer deg eID fra Buypass.)

Access to digital services from the public sector

The general rule is that public agencies in Norway communicate with the citizens in digital form. This will also apply to Ukrainian refugees with temporary collective protection.

Norge.no is a guide to digital public services. To access digital services, you must have a Norwegian electronic ID.

Order electronic ID

If you are a refugee from Ukraine, you may have an electronic ID linked to your own smartphone. This is called "Buypass ID in mobile".

Order Buypass ID in mobile here (see information in Ukrainian and Russian):

<https://www.norge.no/en/access-digital-services-public-sector>



You must order your electronic ID from the web page of the provider Buypass yourself. To order and activate Buypass ID in mobile you must meet these requirements:

- You must have a smartphone
- You must be 13 years of age or above
- You must present a valid passport
- You must have a valid Norwegian ID number registered in the National Population Register. The ID number is stated on the asylum seeker card you received from the Police upon registration in Norway.
- You must have a Norwegian postal address where you can receive the activation code for Buypass ID (you must present your passport when collecting the code at the post office).